



Position: Quality Control/Service Technician

General Description:

The Service Technician at Weddle and Sons will be tasked with assessing leaks, planning and performing many different small to medium-size roof repairs on steep/low slope roofs along with other company projects. Ability to perform repairs on the following materials: composition shingles; single ply membranes and built-up roof systems. This person will be able to work independently with little or no supervision; must also be able to work well with a team and know when to ask for outside input and support.

The Quality Control Specialist (QCS) at Weddle and Sons will develop and demonstrate skill in overseeing the day-to-day operations of a residential roofing crew and will show an advanced level of initiative in communication with supervisors, subordinates, and clients. A QCS must be committed to the core values of the company and must show the potential to coach others to higher levels of execution.

Skills:

- Basic knowledge of roofing systems (and ability to learn quickly) with overall technical proficiency
- Physical fitness sufficient to perform tasks that can be demanding at times
- Problem-solving ability to troubleshoot roofing (and related) issues: ability to identify symptoms and systematically eliminate potential causes until solving the issue
- Written and verbal professionalism
- Customer service skills (listening, positive communication, patience)
- Competence in grammar and spelling preferred
- Ability to send clear and mistake-free written communications
- Good phone demeanor and tone
- Ability to organize many competing and concurrent workstreams, while prioritizing and following through on commitments



Working Environment and Expectations:

Hours:

A typical work week is expected to be not less than 40 hours. Given the seasonality of this business, we expect that there will be many weeks in the middle of the year that requires well over 40 hours of work. At the same time, there will be many weeks in the winter that may require somewhat less than 40 hours. At any time, and especially during the winter months, the service technician may be asked to assist with various company initiatives.

Travel:

A service technician role is likely to involve occasional travel for company training, and projects. At times, business demand or weather events may require that the QCS spend time working in other company locations.

Job Type: Full-time

Pay Range:

\$20.00 - \$28.00 per hour
(Based on experience)

Benefits:

- 401(k)
- 401(k) matching
- Dental insurance
- Flexible schedule
- Health insurance
- Life insurance
- Paid time off/holidays
- Professional development assistance
- Relocation assistance
- Retirement plan
- Parental leave
- Vision insurance

Experience:

Roofing: 1 year (preferred)

Work Location:

In person